



TERMS OF SERVICE (Updated October 11, 2026)

Please read this document carefully, in full, prior to any services. If you have any questions, please contact via email at info@kelleytowne.com.

Welcome to **Kelley Towne** (“Company,” “we,” “our,” or “us”). These Terms of Service (“Terms”) govern your access to and use of the website www.kelleytowne.com (“Website”) and all services, including readings, spellwork/ritual services, physical items and online classes, whether purchased, booked, or accessed through the Website.

By using this Website or booking any services, you agree to these Terms. If you do not agree, do not use this Website or purchase services.

Kelley Towne offers the following services:

- **Spiritual and intuitive readings**, including Tarot, psychic, or otherwise divinatory readings.
- **Spellwork, rituals, and manifestation practices**, designed for personal growth, intention-setting, and spiritual reflection.
- **Online classes, courses, or digital workshops**, including video, written, or audio materials.
- **Physical items (curios, written works/books)**

All services are offered for entertainment purposes only.

Eligibility

By accessing this Website or booking services, you affirm that you:

- Are at least 18 years old
- Have the legal capacity to enter into this agreement
- Will not use services for unlawful purposes

Services are not intended for minors under 18 years of age.

Nature of Services & No Guarantees

Spiritual readings, spellwork, rituals, and online classes are for entertainment purposes only. Results cannot be guaranteed. Every client situation is different, thus outcomes vary. Services are not a substitute for professional advice in medical, legal, financial, or mental health matters.

By booking services, you acknowledge that no specific results, timelines, or outcomes are promised.

Client Responsibility

You are responsible for your own decisions and actions. Kelley Towne is not responsible for any choices or outcomes based on services provided.

Clients are encouraged to:

- Participate actively in online classes and ritual guidance
- Apply insights with personal discernment & judgement
- Understanding that spiritual guidance is subject to interpretation

It is the sole responsibility of the client to be aware of any laws or regulations in their jurisdiction when seeking out these types of services

Booking, Payments, and Access

Services must be booked through the Website or approved platforms. Full payment is required at the time of booking or purchase unless otherwise stated. Access to online classes may be time-limited or subject to platform rules. Failure to attend a booked reading or ritual may result in forfeiture of the session, and if repeated, declination of future services.

Payments & Fees Policy

To ensure transparency and proper allocation of time and resources, the following policies apply to all services offered by Kelley Towne, including readings, spellwork, rituals, and consultations.

Standard Sessions

Full payment for standard services is required at the time of booking. Payment secures your appointment and access to the requested service. Services are non-refundable once delivered, in accordance with our refund policy.

Complex Cases

Some sessions may require extra time, materials, or specialized attention due to their complexity. If your case is deemed complex after the initial consultation, additional fees may apply. You will receive an invoice via the email provided, which must be paid in full prior to continuation of the extended service. By booking, you acknowledge that such additional charges may be incurred.

Undefined or Out-of-Scope Consultations

Certain client requests may not fit into standard offerings or may be uncertain at the outset. A \$200 deposit is required to schedule an initial consultation for such cases. During the consultation, we will determine whether the request is within the scope of services offered. If so, you will be sent an invoice to the email address you provide to pay whatever difference is due.

If it is determined that we cannot assist you or the request is outside our scope, the \$200 deposit is non-refundable, as it secures the time and assessment for your consultation.

Agreement

By booking any service, you acknowledge and agree to this Payments & Fees Policy. You understand that:

- Standard session fees secure your scheduled service.
- Additional fees may apply for complex cases.
- The deposit for undefined or out-of-scope consultations is non-refundable, regardless of outcome.

These policies are designed to ensure clarity, fairness, and the ability to provide quality services to all clients.

Refunds and Cancellations

Readings, spellwork, rituals, and online classes are non-refundable once delivered. Missed appointments or failed access to classes may not be eligible for refunds. Appointments that are repeatedly missed may result in declination of future services. Exceptions are granted at Kelley Towne's discretion. Clients may request to reschedule within a reasonable timeframe.

Confidentiality

Personal information shared during readings, rituals, or class participation is treated as private and confidential. Electronic communications cannot be guaranteed completely secure. Confidentiality may be limited if disclosure is required by law.

Intellectual Property

All Website content, course materials, readings, rituals, graphics, and recordings are the property of Kelley Towne. You may not copy, distribute, reproduce, or resell any content without written permission. Legal action will be taken with any violation of intellectual property.

External Links

This Website may contain links to third-party websites. Kelley Towne is not responsible for the content, privacy practices, or policies of external websites.

Limitation of Liability

To the fullest extent allowed by law, Kelley Towne shall not be liable for any damages, including:

- Emotional or psychological responses
- Personal decisions or outcomes
- Relationship, financial, or career results
- Technical issues or inability to access online classes

All services are provided “as is” without warranties or guarantees of any kind.

Kelley Towne will not be held liable or responsible for any stress or loss of income caused by any one person or groups of people or events that occur in the process of providing services to clients. Kelley Towne does not guarantee that the service is error-free, nor resistant to interruptions or fully secure. Kelley Towne is not liable or responsible for the timing on the querent’s part of the reading, regardless of communication method. Kelley Towne will not be held liable or responsible for damages that result from utilizing services or this website, this includes, but is not limited to: failure to meet expectations, linguistic error, omissions, interruption in services, computer virus delays, damages caused to compensate someone from loss/injury, consequential damages, or incidental damages. Kelley Towne will not be held liable or responsible for any deaths or personal injury resulting from negligence, poor conduct and behavior.

Ethical Boundaries

Kelley Towne reserves the right to refuse or cancel services at any time for any reason.

Participation in Online Classes

Students must provide accurate registration information. Course content is intended for personal learning and spiritual growth, not professional certification unless specifically stated. Sharing or distributing class materials without permission is prohibited and will result in legal action if discovered.

Updates to Terms

These Terms may be updated at any time. Continued use of the Website or services constitutes acceptance of the updated Terms.

Contact

For questions regarding these Terms of Service, please contact:

Kelley Towne

Website: www.kelleytowne.com Email: info@kelleytowne.com

PRIVACY POLICY (Updated October 11, 2026)

This Privacy Policy describes how **Kelley Towne** (“we,” “us,” or “our”) collects, uses, and protects information when you visit www.kelleytowne.com or use any services provided through the website.

By using this website, booking services, or submitting information through the website, you consent to the practices described in this Privacy Policy.

We may collect the following types of information when you use this website or our services.

Personal Information

You may voluntarily provide personal information such as:

- Name
- Email address
- Phone number
- Billing address
- Payment information (processed by third-party providers)
- Information submitted during booking forms or contact forms
- Details shared during spiritual consultations or readings

This information is typically collected when you:

- Book a session
- Purchase a product or service
- Contact us through the website
- Subscribe to a mailing list
- Complete a form

Automatically Collected Information

When you visit the website, certain information may be collected automatically, including:

- IP address
- Browser type
- Device type
- Pages visited
- Date and time of visits
- Referring website links

This information helps us understand how visitors use the website and improve the user experience. We may use collected information to:

- Provide and deliver services
- Process bookings and payments
- Communicate with clients regarding sessions or inquiries
- Send confirmations, updates, or service-related information
- Improve website functionality and user experience
- Send newsletters or promotional materials (if you opt in)
- Comply with legal obligations

We do not sell or rent your personal information to third parties.

Payment Processing

Payments for services or products may be processed through third-party payment providers.

These providers may collect payment details such as:

- Credit card information
- Billing information

Kelley Towne does not store full payment card details on our servers. Payment processors operate under their own privacy policies.

Email Communications

If you subscribe to our mailing list or provide your email address, we may send:

- Service updates
- Appointment confirmations
- Newsletters
- Promotions or announcements

You may unsubscribe from marketing emails at any time by clicking the unsubscribe link included in the email. You may also submit a written request to remove your personal information by emailing info@kelleytowne.com.

Cookies and Tracking Technologies

This website may use cookies and similar technologies to improve the browsing experience.

Cookies may be used to:

- Remember user preferences

- Analyze website traffic
- Improve website functionality

Users can modify browser settings to refuse cookies, though some parts of the website may not function properly.

Sharing of Information

Your information may be shared with trusted third parties only when necessary, including:

- Payment processors
- Email service providers
- Website hosting services
- Booking or scheduling platforms

These providers are only given the information necessary to perform their services. We may also disclose information when required by law.

Confidentiality

Information shared during readings or spiritual consultations is treated as private and confidential. Kelley Towne respects the privacy of all clients and customers.

However:

- Electronic communication cannot be guaranteed to be completely secure.
- Confidentiality may be limited if disclosure is required by law.

Data Security

We take reasonable measures to protect personal information from unauthorized access, loss, misuse, or disclosure. However, no method of internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

Third-Party Websites

This website may contain links to external websites. We are not responsible for the privacy practices or content of third-party websites. Users should review the privacy policies of those websites separately.

Children's Privacy

This website and services are not intended for individuals under the age of 18. We do not knowingly collect personal information from minors. If we become aware that personal information from a minor has been submitted, we will take steps to remove that information.

Your Privacy Rights

Depending on your location, you may have rights regarding your personal data, including:

- Requesting access to the data we hold about you
- Requesting correction of inaccurate information
- Requesting deletion of your personal data where applicable

Requests can be submitted through the contact information below.

Updates to This Policy

This Privacy Policy may be updated periodically to reflect changes in business practices or legal requirements. The updated version will be posted on this page with a revised “**Last Updated**” date.

Contact Information

If you have questions regarding this Privacy Policy or your personal data, please contact:

Kelley Towne

Website: www.kelleytowne.com Email: info@kelleytowne.com

Spellwork & Ritual Terms (Updated October 11, 2026)

By booking or purchasing any spellwork or ritual service from Kelley Towne, you agree to the following terms:

No Guaranteed Outcomes

Outcomes of spellwork or ritual services cannot be guaranteed. Results may vary based on personal decisions, timing, belief systems, and external factors. Services are for entertainment purposes only.

Ethical Limits & Boundaries

Kelley Towne reserves the right to refuse, undo, or discontinue services to any client who seeks to use spellwork or ritual for illegal, harmful, abusive, exploitative, fraudulent, or otherwise unethical purposes. Spellwork and ritual will not be performed on, or on behalf of, any individual under the age of 18. Misuse

or abuse of services, dishonesty, or attempts to circumvent these boundaries will result in immediate termination of services and permanent blacklisting.

Personal Responsibility

By booking services, you acknowledge that you are fully responsible for your choices and actions. Kelley Towne is not liable for outcomes, including personal, relational, or financial results, following a spell or ritual. Participation in the process (reflection, intention setting, action in life) may improve outcomes but is not guaranteed.

You are responsible for providing full, correct and accurate information to facilitate your spellwork.

No Substitute for Professional Advice

Spellwork, rituals, and manifestation services do not replace professional guidance in medical, mental health, financial, or legal matters. Clients are encouraged to seek qualified professionals for any critical or life-threatening issues.

Confidentiality

Information shared during rituals or spellwork is treated as private and confidential. Electronic communication cannot be guaranteed to be fully secure. Confidentiality may be limited if disclosure is required by law.

Limitation of Liability

By purchasing or booking spellwork services, you agree that Kelley Towne shall not be held liable for:

- Any personal decisions or life outcomes
- Relationship results
- Financial or career changes
- Emotional or psychological responses
- Any direct or indirect consequences following a ritual or spell

Services are provided “as is” without warranties or guarantees.

Age Requirement

Spellwork and ritual services are only for clients 18 years and older. Any targets (defined as persons upon which a spell is cast) and participants also must be aged 18 or older. By booking, you affirm that you meet this age requirement.

Acknowledgment

By proceeding with spellwork services, you acknowledge that:

- You understand the entertainment nature of the services
- You accept full personal responsibility for interpreting the information provided
- You understand that results cannot be guaranteed

Additional Fees for Complex Cases

Some spellwork requests may involve extra time, materials, or specialized attention due to their complexity. If your session is considered a complex case, any additional fees will be calculated after the initial divinatory consultation. You will receive an invoice via the email you provided, which must be paid in full to proceed with the extended services.

By booking services, you acknowledge and agree to these potential additional charges.

Consultations for Undefined or Out-of-Scope Cases

Some clients may request services that do not clearly fit into the offerings listed on this website or whose needs are uncertain at the outset.

For such cases:

- A nonrefundable deposit is required to schedule the initial consultation.
- During this consultation, we will determine whether your request is within the scope of services offered and determine the best course of action. You will be sent an invoice to the email you provide with the difference between the deposit and whichever spell is selected for your situation. This must be paid in full to continue with your spellwork service.

By booking a consultation under these circumstances, you acknowledge and agree that the deposit secures the time and assessment of your consultation and is non-refundable regardless of the outcome.